

## SPLIT SOFTWARE, INC. 706 WINSLOW STREET REDWOOD CITY, CA 94063 AUGUST 14, 2018

Via ECFS

Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street SW Washington, DC 20554

Re: Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. § 160(c) to Accelerate Investment in Broadband and Next-Generation Networks, WC Docket No. 18-141

Dear Ms. Dortch,

I am writing to you on behalf of Split Software, Inc. We develop software that helps product teams securely release features and measure the impact against their key metrics. We are a Sonic customer, and we urge you not to grant USTelecom's petition.

We utilize Sonic's FlexLink Ethernet (EoC) service which offers 100Mbps down and 10Mbps up. At our future office, we will be utilizing Fiber DIA 150Mbps up/down. This enables our team to be very productive with a reliable connection.

We use Sonic instead of AT&T due to the amazing customer service, NOC center and better handoff hardware which ensures we maintain a 99.9% uptime on our office network.

If we could no longer purchase service from Sonic, we would be impacted by higher costs, poor handoff equipment and terrible customer service.

Please do not end the ability of providers like Sonic to offer an alternative to the incumbent providers.

Sincerely,

John D. Coppelletti

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John D. Cappelletti Vice President, Finance and Operations Split Software, Inc.